



# CERTIFICATE OF ASSURANCE

Pioneer Software Ltd

1 Adrian Shinn Way Horncastle LN9 5FP

COMPLIES WITH THE REQUIREMENTS OF THE CYBER ESSENTIALS SCHEME

NAME OF ASSESSOR : Emma Green

CERTIFICATE NUMBER : 3e069527-9304-4bd0-98d5-ed4fdbd954ee

DATE OF CERTIFICATION : 2025-06-25

PROFILE VERSION : 3.2 (Willow)

RECERTIFICATION DUE : 2026-06-25

SCOPE : Whole Organisation



SCAN QR CODE TO VERIFY THE AUTHENTICITY OF THIS CERTIFICATE

CERTIFICATION MARK



CERTIFICATION BODY



CYBER | DATA PROTECTION | LEGAL

CYBER ESSENTIALS PARTNER



The Certificate certifies that the organisation was assessed as meeting the Cyber Essentials implementation profile and thus that, at the time of testing, the organisation's ICT defences were assessed as satisfactory against commodity based cyber attacks. However, this Certificate does not in any way guarantee that the organisation's defences will remain satisfactory against a cyber attack.

# Data Protection Registration Certificate

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## PIONEER SOFTWARE LTD

1 Adrian Shinn Way  
HORNCastle  
Lincolnshire, LN9 5FP

Registration reference: Z9867944

Date registered: 19 April 2007

Registration expires: 18 April 2026



Issued by: Information Commissioner's Office,  
Wycliffe House, Water Lane, Wilmslow, Cheshire  
SK9 5AF

Telephone: 0303 123 1113

Website: [ico.org.uk](http://ico.org.uk)

# Certificate Annex

**iomart Group PLC**  
**Annex 1 of 1 to Certificate number 7235-QMS-001**  
**Containing 13 locations including Head Office**

**27/10/2023**

**ISO 9001: 2015**

## Scope of Registration:

The provision of consultancy, design and implementation solutions for hosting managed and unmanaged, dedicated physical or virtualised servers, secure data backup and network services in resilient data centres.

## HEAD OFFICE

001 6 Atlantic Quay, 55 Robertson St, Glasgow, G2 8JD

## OTHER LOCATIONS

- 002 16-22 Epworth Street, London, EC2A 4DL
- 003 88 Middlesex Street, Glasgow, G4 1EE
- 004 11-21 Paul Street, London, EC2A 4JU
- 005 16 Berkley Street, Leicester, LE1 4AT
- 006 2 - 6 Fisher Gate, Nottingham, NG1 1FY
- 007 Spectrum House, Clivemont Road, Maidenhead, SL6 7FN
- 008 Ground Floor, Turing House, Archway, Birley Fields, M15 5RL
- 009 Ground Floor, Reynolds House, Archway, Birley Fields, M15 5RN
- 010 2 Frater Gate Business Park, Aerodrome Road, Gosport, PO13 0GW
- 012 Unit 2, Opus Avenue, Novus Business Park, York, YO26 6BL
- 013 8-10 Oxgate Centre, Oxgate Lane, London, NW2 7JA
- 014 6/7 Waterside, Trafford Wharf Road, Manchester, M17 1WD

Signed:  
Alyn Franklin, Chief Executive Officer  
(on behalf of Alcumus ISOQAR)



This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR

**Alcumus ISOQAR Limited**, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.

**T:** 0161 865 3699 **E:** isoqarenquiries@alcumus.com **W:** alcumus.com/isoqar

This certificate is the property of Alcumus ISOQAR and must be returned on request.

# Certificate of Registration

This is to certify that the Management System of:

**iomart Group PLC**

**6 Atlantic Quay, 55 Robertson St, Glasgow, G2 8JD**

**And as detailed on the Annex to this certificate**

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015



<b>Certificate Number:</b>	<b>7235-QMS-001</b>
Initial Registration Date:	18/12/2008
Previous Expiry Date:	05/11/2023
Recertification Audit Date:	14/09/2023
Re-issue Date:	27/10/2023
Current Expiry Date:	05/11/2026

## Scope of Registration:

The provision of consultancy, design and implementation solutions for hosting managed and unmanaged, dedicated physical or virtualised servers, secure data backup and network services in resilient data centres.

Signed:  
Alyn Franklin, Chief Executive Officer  
(on behalf of Alcumus ISOQAR)



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# Certificate of Registration

This is to certify that the Management System of:

**iomart Group PLC**

**6 Atlantic Quay, 55 Robertson St, Glasgow, G2 8JD**

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 14001: 2015



<b>Certificate Number:</b>	<b>7235-EMS-001</b>
Initial Registration Date:	05/11/2014
Previous Expiry Date:	05/11/2023
Recertification Audit Date:	14/09/2023
Re-issue Date:	27/10/2023
Current Expiry Date:	05/11/2026

## Scope of Registration:

The environmental management of the Atlantic Quay office in relation to the provision of managed hosting services and internal information systems operation and support from its head office in Glasgow.

Signed:  
Alyn Franklin, Chief Executive Officer  
(on behalf of Alcumus ISOQAR)



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# Certificate of Registration

This is to certify that the Management System of:

**iomart Group PLC**

**6 Atlantic Quay, 55 Robertson St, Glasgow, G2 8JD**

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 20000: 2018 APMG



<b>Certificate Number:</b>	<b>7235-ITT-001</b>
Initial Registration Date:	26/11/2020
Previous Expiry Date:	05/11/2023
Recertification Audit Date:	14/09/2023
Re-issue Date:	27/10/2023
Current Expiry Date:	05/11/2026



## Scope of Registration:

The provision of IT service management of iomart Group PLC supporting customers with dedicated physical or virtualised servers, secure data backup and network services managed from its head office in Glasgow.

Signed:  
Alyn Franklin, Chief Executive Officer  
(on behalf of Alcumus ISOQAR)



A handwritten signature in blue ink that reads 'Alyn Franklin'.

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# Certificate Annex

**iomart Group PLC**  
**Annex 1 of 1 to Certificate number 7235-BCM-001**  
**Containing 12 locations including Head Office**

**27/10/2023**

**ISO 22301: 2019**

## Scope of Registration:

The Business Continuity Management System for the internal information systems of iomart Group PLC for supporting of customers with dedicated physical or virtualised servers, secure data backup and network services.

## HEAD OFFICE

001 6 Atlantic Quay, 55 Robertson St, Glasgow, G2 8JD

## OTHER LOCATIONS

- 002 16-22 Epworth Street, London, EC2A 4DL
- 003 88 Middlesex Street, Glasgow, G4 1EE
- 005 16 Berkley Street, Leicester, LE1 4AT
- 006 2 - 6 Fisher Gate, Nottingham, NG1 1FY
- 007 Spectrum House, Clivemont Road, Maidenhead, SL6 7FN
- 008 Ground Floor, Turing House, Archway, Birley Fields, M15 5RL
- 009 Ground Floor, Reynolds House, Archway, Birley Fields, M15 5RN
- 010 2 Frater Gate Business Park, Aerodrome Road, Gosport, PO13 0GW
- 011 Lovell House, Archway, Manchester Techno Park, Manchester, M15 5RL
- 013 8-10 Oxgate Centre, Oxgate Lane, London, NW2 7JA
- 014 6/7 Waterside, Trafford Wharf Road, Manchester, M17 1WD

Signed:  
Alyn Franklin, Chief Executive Officer  
(on behalf of Alcumus ISOQAR)



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# Certificate of Registration

This is to certify that the Management System of:

**iomart Group PLC**

**6 Atlantic Quay, 55 Robertson St, Glasgow, G2 8JD**

**And as detailed on the Annex to this certificate**

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 22301: 2019



<b>Certificate Number:</b>	<b>7235-BCM-001</b>
Initial Registration Date:	20/03/2012
Previous Expiry Date:	05/11/2023
Recertification Audit Date:	14/09/2023
Re-issue Date:	27/10/2023
Current Expiry Date:	05/11/2026

## Scope of Registration:

The Business Continuity Management System for the internal information systems of iomart Group PLC for supporting of customers with dedicated physical or virtualised servers, secure data backup and network services.

Signed:  
Alyn Franklin, Chief Executive Officer  
(on behalf of Alcumus ISOQAR)



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# Certificate Annex

**iomart Group PLC**  
**Annex 1 of 1 to Certificate number 7235-ISMS-001**  
**Containing 13 locations including Head Office**

**27/10/2023**

**ISO 27001: 2013**

## Scope of Registration:

The provision of consultancy, design and implementation solutions for hosting managed and unmanaged, dedicated physical or virtualised servers, secure backup and network services in resilient data centres and internal information systems operation and support. In accordance with Statement of Applicability version 5.0.

## HEAD OFFICE

001 6 Atlantic Quay, 55 Robertson St, Glasgow, G2 8JD

## OTHER LOCATIONS

- 002 16-22 Epworth Street, London, EC2A 4DL
- 003 88 Middlesex Street, Glasgow, G4 1EE
- 004 11-21 Paul Street, London, EC2A 4JU
- 005 16 Berkley Street, Leicester, LE1 4AT
- 006 2 - 6 Fisher Gate, Nottingham, NG1 1FY
- 007 Spectrum House, Clivemont Road, Maidenhead, SL6 7FN
- 008 Ground Floor, Turing House, Archway, Birley Fields, M15 5RL
- 009 Ground Floor, Reynolds House, Archway, Birley Fields, M15 5RN
- 010 2 Frater Gate Business Park, Aerodrome Road, Gosport, PO13 0GW
- 012 Unit 2, Opus Avenue, Novus Business Park, York, YO26 6BL
- 013 8-10 Oxgate Centre, Oxgate Lane, London, NW2 7JA
- 014 6/7 Waterside, Trafford Wharf Road, Manchester, M17 1WD

Signed:  
Alyn Franklin, Chief Executive Officer  
(on behalf of Alcumus ISOQAR)



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# Certificate of Registration

This is to certify that the Management System of:

**iomart Group PLC**

**6 Atlantic Quay, 55 Robertson St, Glasgow, G2 8JD**

**And as detailed on the Annex to this certificate**

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 27001: 2013



<b>Certificate Number:</b>	<b>7235-ISMS-001</b>
Initial Registration Date:	18/12/2008
Previous Expiry Date:	05/11/2023
Recertification Audit Date:	14/09/2023
Re-issue Date:	27/10/2023
Current Expiry Date:	31/10/2025

## Scope of Registration:

The provision of consultancy, design and implementation solutions for hosting managed and unmanaged, dedicated physical or virtualised servers, secure backup and network services in resilient data centres and internal information systems operation and support. In accordance with Statement of Applicability version 5.0.

Signed:  
Alyn Franklin, Chief Executive Officer  
(on behalf of Alcumus ISOQAR)



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# Certificate Annex

**iomart Group PLC**  
**Annex 1 of 1 to Certificate number 7235-EnMS-001**  
**Containing 8 locations including Head Office**

**23/05/2022**

**ISO 50001: 2018 Energy Management**

## Scope of Registration:

Provision of server colocation, managed hosting and cloud compute services from Iomart data centres located at Glasgow, London, Leicester, Nottingham, Maidenhead, Manchester, Gosport and offices and associated transportation in accordance with our own EnMS, ISO 50001-2018 and the relevant energy legislation.

## HEAD OFFICE

001 Unit 9, Lister Pavilion, Kelvin Campus, Maryhill Road, Glasgow, G20 0SP

## OTHER LOCATIONS

002 London Data Centre, 16-22 Epworth Street, London, EC2A 4DL

003 Glasgow Data Centre, 88 Middlesex Street, Glasgow, G4 1EE

005 Leicester Data Centre, 16 Berkley Street, Leicester, LE1 4AT

006 Nottingham Data Centre, 2 - 6 Fisher Gate, Nottingham, NG1 1FY

007 Maidenhead Data Centre, Spectrum House, Clivemont Road, Maidenhead, SL6 7FN

008 Manchester Data Centre – Turing House, Ground Floor, Turing House, Archway,  
Birley Fields, M15 5RL

010 Gosport Data Centre, 2 Frater Gate Business Park, Aerodrome Road,  
Gosport, PO13 0GW

Signed:  
Alyn Franklin, Chief Executive Officer  
(on behalf of Alcumus ISOQAR)



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# Certificate of Registration

This is to certify that the Management System of:

**iomart Group PLC**

**Unit 9, Lister Pavilion, Kelvin Campus, Maryhill Road, Glasgow, G20 0SP**

**And as detailed on the annex of this certificate**

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 50001: 2018 Energy Management



<b>Certificate Number:</b>	<b>7235-EnMS-001</b>
Initial Registration Date:	12/09/2016
Previous Expiry Date:	10/03/2023
Recertification Audit Date:	25/03/2022
Re-issue Date:	23/05/2022
Current Expiry Date:	10/03/2026

## Scope of Registration:

Provision of server colocation, managed hosting and cloud compute services from Iomart data centres located at Glasgow, London, Leicester, Nottingham, Maidenhead, Manchester, Gosport and offices and associated transportation in accordance with our own EnMS, ISO 50001-2018 and the relevant energy legislation.

Signed:  
Alyn Franklin, Chief Executive Officer  
(on behalf of Alcumus ISOQAR)



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